

Dear all,

We are deeply sorry to inform you that we received an email from Claire Holt agents and they told us she is actually full of work commitments and no longer available to come to BloodyNightCon 2017 (and also BloodyNightCon Europe 2017). We know how shock is to receive news like this only a couple of weeks before the event dates but we cannot do anything in front of these situations.

We are working since hours to find somebody who could replace her. As Claire is coming from "The Originals" we thought the best way would be find somebody from "The Originals" to replace her. After asking to almost all cast members and receive a lot of negative answers of no availability due work and personal commitments, we got an amazing answer and **RILEY VOELKEL** (Freya Mikaelson) will attend Brussels (2 days) and Barcelona (1 day) events. Thanks to her and her agents for the fast answers and procedure!

We are sure we will spend an incredible time together in Brussels to celebrate the 5th anniversary of this event!

About changes and refunds, please read the tables you have below. If you have any doubt, we are always at bloodynightcon@klzevents.com.

Included photo ops (Exclusive/Salvatore)	It is changed automatically for a Riley Voelkel photo op. ➤We don't accept changes.
Photo ops (single)	➤You can change for: - A support of every confirmed guest for autographs (6) + poster of the event. - Riley Voelkel, Michael Malarkey single photo op or Ian Somerhalder autograph. - Partial payment of upcoming events by KLZ Events. ➤We don't accept other changes.
Autographs (bought)	➤You can change for: - A support for autographs of every confirmed guest (6) - Riley Voelkel, Michael Malarkey autograph or Matt Davis, Nate Buzolic, Kat Graham photo op. - Partial payment of upcoming events by KLZ Events. ➤We don't accept other changes.
Meeting Room	➤You will be able to use the ticket of Claire Holt Meeting Room to enter to Michael Malarkey, Kat Graham, Nate Buzolic or Riley Voelkel Meeting Room. ➤We don't accept refunds or different changes.

Double photo op Claire + Ian	<ul style="list-style-type: none"> ➤ You can change for any of the other duo photos except Kat + Michael. ➤ You will receive a special merchandise present for the 5€ difference during the registration. ➤ We don't accept refunds or different changes.
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CHANGES & REFUND INFORMATIONS	<ul style="list-style-type: none"> ➤ Changes of products will be available only in the event using the tickets of Claire products you will find inside the envelope during the registration time May 26th. ➤ You cannot use the tickets of Claire single photo op or autograph for partial changes. ➤ You will be able to use the ticket of Claire single photo op or autograph to attend the photo ops or autographs of the accepted guests under your own desition during the event. If you have doubts about it, ask to the staff in situ. ➤ For duo photos, you can use the ticket of the Claire duo photos to attend the ones specified. ➤ If you want to make changes for the packs of supports and/or poster, do it Friday May 26th afternoon after the registration in the merchandise zone giving the ticket of the single photo op or the autograph in exchange. ➤ We don't accept refunds in duo photo ops, included photos and Meeting Room. ➤ We don't accept different changes than the specified ones for every product. ➤ To get the refunds, you need to give the ticket of Claire single photo op or autograph without any modification and/or breaks in the merchandise zone at the end of the event. IMPORTANT: Include your complete name, email and pass number. ➤ The organization will send an email to any person who gave the ticket during the next days after the event. ➤ Refunds will only be by bank wire during the next days after the event. ➤ If you want to use your ticket for partial payments of upcoming events by KLZ Events, give the ticket to the merchandise zone after the event including also your complete name, email and pass number.
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